

XtR Back Office Software

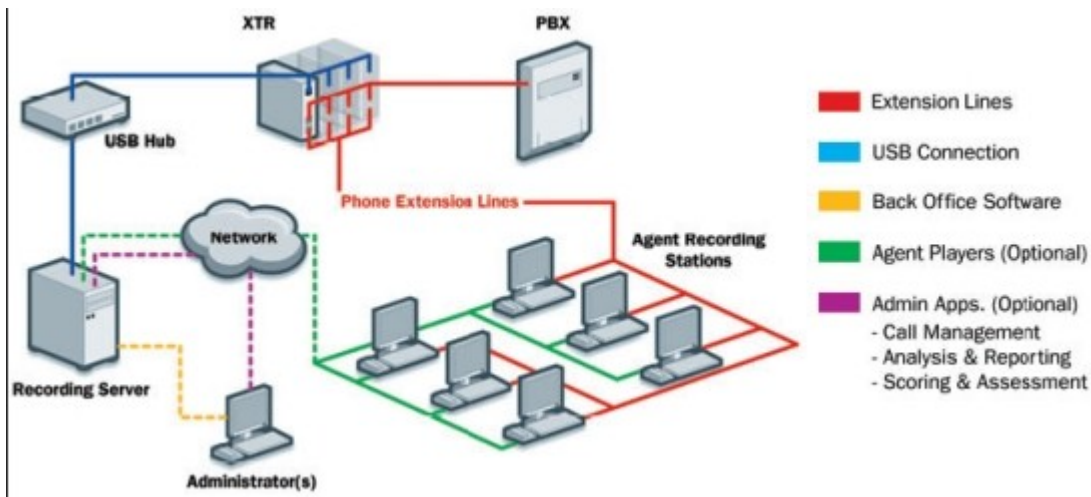
XtR BackOffice Recorder software resides on a PC/Server in the PBX room. Combined with the Digital 04, Digital 16, Analog 02, Analog 04 or Analog 08 hardware solution that in turn are connected to the Station wiring.

BackOffice Recorder provides a true Analog and Digital set tap centralized recording solution for large and small applications.

BackOffice connectivity options:

XtR BackOffice Recorder provides a variety of settings and options to deliver the results you are looking for:

- Mix any combination of digital and analog connections
- Caller ID and digits dialed recorded
- Audio balancing on per port basis
- Store calls anywhere on your network
- 'Ignore' short calls setting - eliminates very short recordings
- Archive management on a per channel basis
- Simple to set-up and change as needed.



AB Selcom
80 Wall Street
Suite 210
New York N.Y. 10005
212 269-1800
Sales@abselcom.com



XtR BackOffice Recorder runs as a full-time utility recording all calls to and from every connected telephone. On those PBXs where caller ID is supported, it will also capture the caller ID and number dialed of every call and make part of the call record.

A choice of three supervisor positions

Xtr BackOffice Recorder is paired with our professional supervisor packages:

- Call Manager Supervisor - a sophisticated supervisor search and playback application.
- XtR Reporter Supervisor - all the features of Call Manager Supervisor plus graphical reports on call usage.
- XtR Reporter Pro Supervisor - designed for the call centre supervisor with all the features of XtR Reporter plus a sophisticated agent scoring and evaluation package.

See our separate feature specifications sheets for Call Manager Supervisor, XtR Reporter Supervisor and XtR Reporter Pro Supervisor.

Digital PBX telephone compatibility:

- Toshiba DK/CTX/CiX
- Telrad
- Tadiran
- Avaya Definity/Magix/IP Office
- Nortel Norstar, Meridian and BCM
- Siemens Hicom/Hipath
- Samsung DCS/iDCS/OfficeServ
- LG/Goldstar/Vodavi
- Panasonic KXTD/KXTDA/DBS HD & 576/ICX
- NEC NEAX/Elite/Aspire/IPK
- Inter-tel Axxess & Eclipse
- Alcatel.

AB Selcom
80 Wall Street
Suite 210
New York N.Y. 10005
212 269-1800
Sales@abselcom.com

