

XtR Call Archiver

XtR Call Archiver is an optional but important module in our range of Digital Call Recording solutions. XtR Call Archiver can be added to any of the following advanced visibility, access, retrieval, playback, analysis and scoring packages:

- **XtR Call Manager Supervisor** - Our entry level search and playback supervisor position.
- **XtR Reporter** - All the features of Call Manager plus graphical reports and advanced playback features.
- **XtR Reporter Pro** - All the features of XtR Reporter plus sophisticated Agent Assessment/Scoring.

XtR Call Archiver and the suite of applications deliver everything a professional supervisor power user requires and operates on your recordings wherever they are on your network (they are also independent of the hardware recorder platform you have chosen). XtR Call Archiver operates on recordings from:

- Multiple Desktop Analogue units (Universal Adapters)
- Multiple Desktop Digital units (Digital 01's)
- BackOffice Analogue (Analogue 02,04 & 08)
- BackOffice Digital (Digital 04 & 16)
- Our single-user stand alone Secure Digital Telephone Call Recorder (SD Recorder).

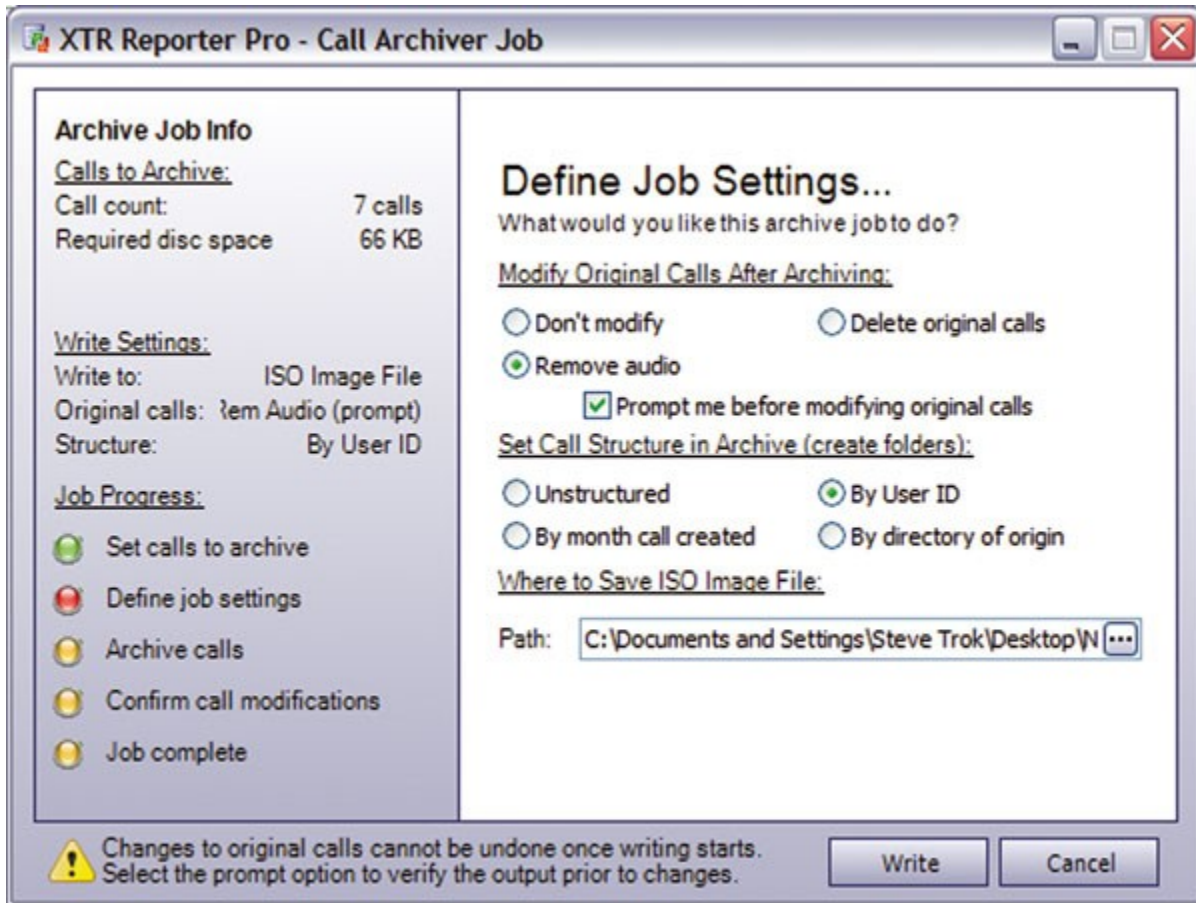
XtR Call Archiver is built on the robust Microsoft .net framework and can manipulate large volumes of recordings, it's a workhorse that delivers feature rich productivity tools in a familiar, ergonomic and easy to use MS Office style interface.

XtR Call Archiver provides advanced archiving options for important call data. Archiving becomes a simple process whether on-demand or scheduled on a regular basis. It's possible to archive call contents yet leave the basic call information on the supervisor package to aid rapid search and retrieval in the future.

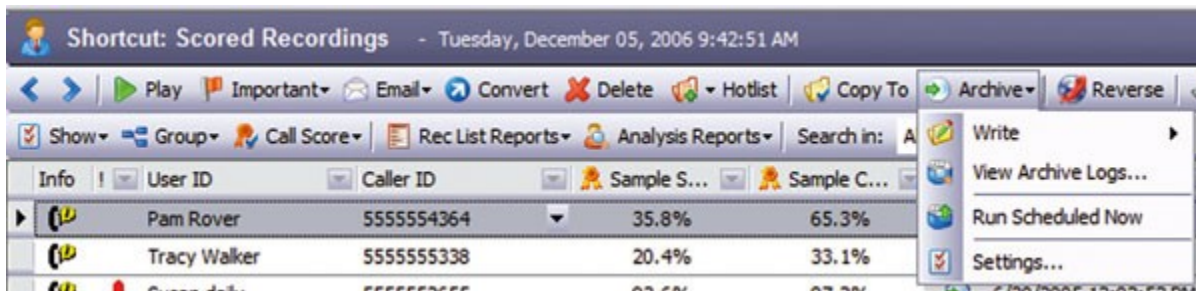
Archived calls are flagged and notes can be added to allow the supervisor to easily find the archive media (such as number and location of the storage media).

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Archived calls can be organized into monthly folders or you can arrange your archive by user ID. XtR Call Archiver can send recordings to network based disk storage or to an ISO file that can be quickly and easily burned to a CD or DVD.

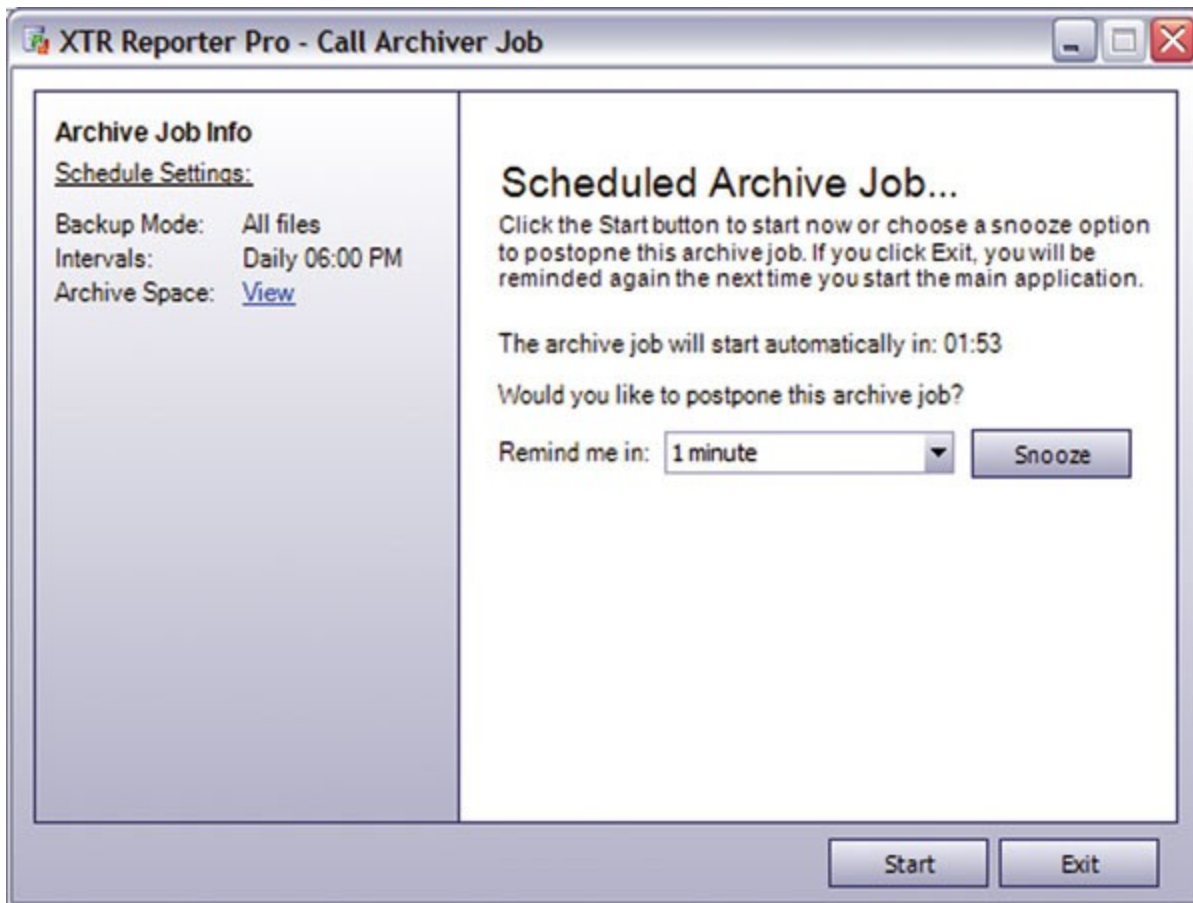


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Schedule archive or on demand

- Define where calls will be archived
- Schedule frequency and time of day
- Archive to disk or to ISO image file.



Easy retrieval of archived calls

- With option 'Remove Audio' selected, call data remains in supervisor software with location and date of backup

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XTR Reporter Pro - Call Archiver Settings and Logs

Schedule | Write Logs

Scheduled Archive Job Settings...

Enable scheduled call archiving
 Disable scheduled call archiving

What would you like to archive?

Archive Space (archive calls from these directories and sub-directories):

C:\Documents and Settings\Steve Trok\My Documents\basils calls\1000 RECS

Add... Remove

Select calls to archive: All calls

How would you like to archive these calls?

Schedule Job: Every 1 Day(s), at this time: 06:00 PM

Modify Original Call: Don't modify Prompt before changes.

Structure Calls: By User ID

Where would you like to archive these calls?

Archive to ISO Image File
 Archive to Disk

Path: C:\Documents and Settings\Steve Trok\My Documents

Disk Folder Name: userid + Date + Time

OK Cancel

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